



OWNER'S OPERATING MANUAL

UNINTERRUPTIBLE POWER SYSTEM FOR MODELS: ED1000RM-1 ED2000RM-1 ED2400RM-1 ED2500RM-1



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IMPORTANT SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

This manual contains important instructions which must be followed during the installation, operation and maintenance of this UPS and its batteries. Please read all instructions before operating this equipment and save this manual for future reference.

CAUTION

All of the models presented herein are designed for installation and use in a controlled environment free of contamination.

CAUTION

This UPS utilizes voltage that may be hazardous. Do not attempt to disassemble . This unit contains no user replaceable parts. Refer all servicing to Falcon Electric, Inc.

CAUTION

This UPS is not intended to be used in conjunction with life support or operating room equipment.

CAUTION

Always unplug this UPS prior to cleaning and never apply liquid or spray detergent on the UPS.

CAUTION

Never attempt to service batteries. High voltage exists within the unit, which could cause electrical shock. Servicing of batteries should be performed or supervised by personnel knowledgeable of batteries and the required precautions. Keep unauthorized personnel away from batteries. When replacing the UPS batteries, use the same number and type of batteries.

IMPORTANT

Allow at least 24 hours, after the UPS is first installed and turned on, to fully charge the internal battery and assure the maximum backup time is available.

DO NOT

DO NOT plug this UPS into its own output as this may damage the UPS.

DO NOT remove or unplug the input cord when the UPS is turned on. This removes the safety ground from the UPS and the equipment connected to the UPS.

CAUTION

This UPS contains its own energy source (batteries). The output receptacles may carry live voltage even when the UPS is not connected to an AC source.

CHAPTER 1

ED Series UPS - Overview

Congratulations! You have selected the highest quality protection for your computer today. The FALCON® ED Series UPS offers a quiet and compact package with superior performance you can depend on. You now own a member of the ED family which is a proud part of the very reliable and versatile FALCON® ED Series of UPS.

This User's Guide is provided with your new ED unit. It will enhance your understanding of the product and its functions. Read this handbook carefully in the order it is presented prior to operating your unit. This will save you time and effort in your installation and application. The illustrations will also familiarize you with the ED's operating modes and indications. Always operate the unit within the guidelines and specifications given to maximize the unit's efficiency and lifetime. Also, your understanding of the product is essential in providing you years of service for your back-up power requirements.

Refer to the cross-reference table below to understand which unit with its power capability corresponds to your particular model number.

CROSS REFERENCE TABLE

MODEL NUMBER	OUTPUT POWER (VA)
ED1000RM-1	1000 (700 Watts)
ED2000RM-1	2000 (1400 Watts)
ED2400RM-1	2400 (1680 Watts)
ED2500RM-1	2500 (1750 Watts)

The FALCON® ED Series represents one of the smallest and most compact units of the FALCON® UNINTERRUPTIBLE POWER SYSTEM (UPS) product line. In the tradition of all FALCON® products, it maintains the highest reliability and the most complete on-line, sinewave power protection available. An on-line, sinewave UPS is the only total solution to virtually any power problem. It effectively provides just what it says, UNINTERRUPTIBLE POWER. There is no break, transient or glitch in source transfer during a power failure because THERE IS NO TRANSFER.

The FALCON® ED SERIES is engineered with the latest MOSFET/PWM technology for high efficiency and reliability.

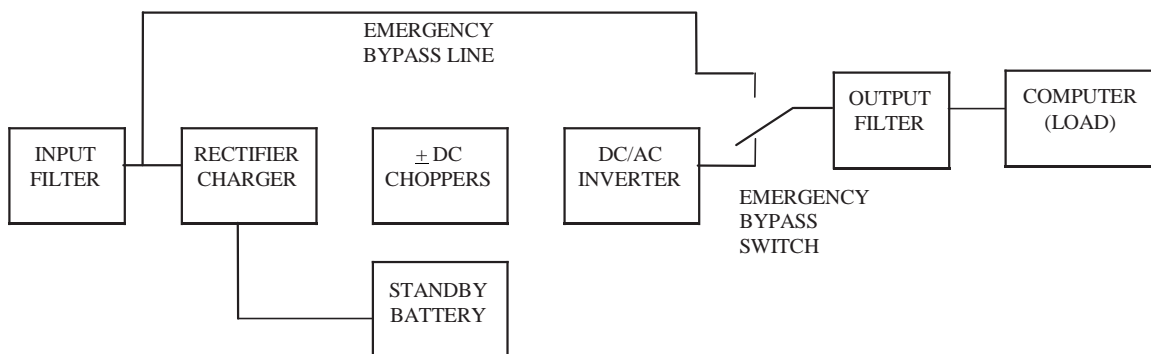
Refer to the simplified block diagram, Figure 1, for a system description. The AC source is rectified and provides energy for the DC + Choppers and a float charge to a standby Battery. These DC Choppers then supply the power to operate the DC/AC Inverter.

During a utility power-loss, the AC rectification and battery charging capabilities of the UPS become inactive. The fully-charged battery, however, supplies the necessary power requirement to maintain the remaining system blocks.

The FALCON® ED on-line topology is unique to other on-line systems, in that, it is designed to meet the needs of non-linear loads. Your computer, with its switching power supply, is considered a non-linear load which can be very abusive to most power protection equipment and could decrease its life-expectancy. The FALCON® ED unit is specially devised to accept these loads and protect them efficiently without any of the output waveform degradation common to other UPS.

Referring again to the figure below, you will notice a built-in safeguard. If the unit inadvertently experiences an extreme over temperature situation that causes inverter malfunction, it will switch over to a filtered emergency bypass line to insure continuous power to the computer load. If the unit is overloaded, it will shutdown completely if the overload is not corrected within 15 seconds.

FIGURE 1: FALCON ED SERIES BLOCK DIAGRAM



MODEL SELECTION GUIDE

UNIT NAME	ED1000RM -1	ED2000RM -1	ED2400RM -1	ED2500RM -1
NominalVA	1000	2000	2400	2500
Current-Input	10.4A	19A	24A	25A
Current-Output				
RMS	8.3A	16.7A	20.0A	20.9A
Non-Linear (Repetitive Peak)	20A	38A	45.6A	47.6A
Input Line Plug	L5-15p	L5-30P		
Output Distribution Connectors ³	(4) 5-15R			
Height in (cm)	3.5 (8.9)			
Width in (cm) Front Panel	19.0 (8.3)			
Chassis	17.18 (43.64)			
Depth in (cm)	20.25 (51.5)			
Weight lbs (kg)	50 (22.7)	56 (25.4)		
Std. Back-Up ⁴ (in)	8/20	5/14	4/9	4/9
100% Load/50% Load				

CHAPTER 2

Installation

Inspecting the Equipment

If any FALCON® equipment has been damaged during shipment, keep the shipping cartons and packing materials for the carrier and file a claim for shipping damage. If you discover damage after acceptance, file a claim for concealed damage.

To file a claim for shipping damage or concealed damage: 1) File with the carrier within 15 days of receipt of the equipment; 2) Send a copy of the damage claim within 15 days to the Falcon® Service Department.

UPS Setup

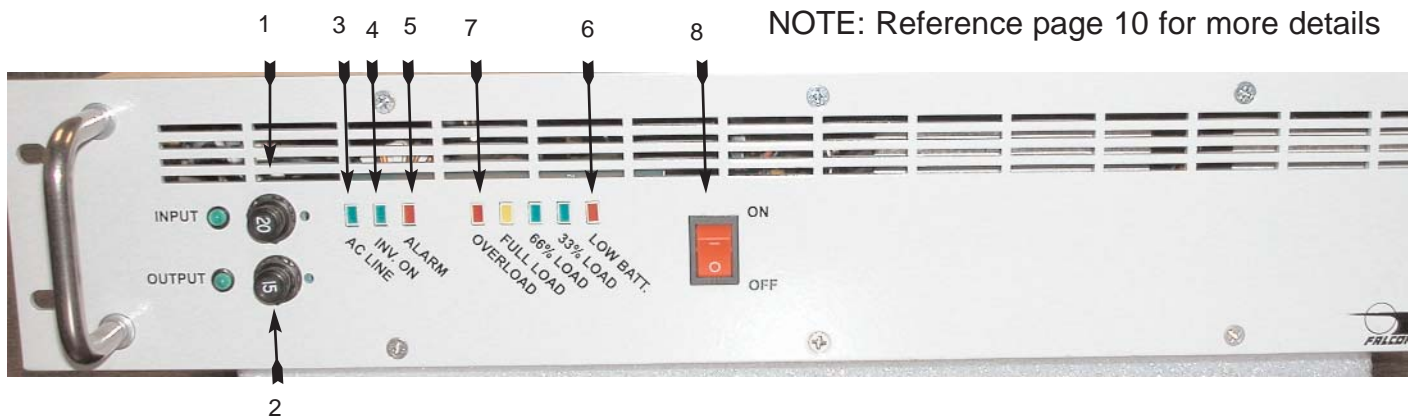
1. Verify that the following is included in the UPS shipping carton: UPS, Owner's Guide..
2. Verify that the UPS unit is configured for the proper input/output voltage. This information is stated on the nameplate label located on the rear panel of the unit.
3. Select a suitable location for the UPS, near enough to the computer or equipment to allow connection of the equipment power plug to the receptacles located on the rear panel of the UPS.
4. When installing this UPS into a rack enclosure the following must be followed:
 - a. Due to the UPS weight it must be installed using a rack mounted shelf or using slides manufactured by General Devices, part number CLB-203-20, using (8) Phillips, pan head 8-32 x 3/8" screws, (4) per slide.
 - b. Secure the UPS front panel to the rack rails using four screws supplied by the rack manufacturer.

IMPORTANT

5. **DO NOT BLOCK UPS AIR VENTS. THE UPS MUST NOT BE INSTALLED IN AN ENCLOSED AREA.**
6. If you have not already done so, connect the equipment to be protected to the UPS output receptacles located on the rear panel. Verify that the connected equipment does not exceed the rated output (in watts) of the UPS.
7. Plug the UPS power cord into the nearest grounded wall outlet. If the UPS does not power up automatically, depress and hold the control button located on the UPS front panel until the UPS turns on.

CHAPTER 3

Controls, Displays & Functions



1. **INPUT POWER CIRCUIT BREAKER & INDICATOR**
Pull button to remove input power. The UPS will go into battery mode when pulled.
Push the button in to reset the circuit breaker.
2. **UPS OUTPUT CIRCUIT BREAKER & INFDICATOR**
This circuit breaker provides overload protection for the UPS. Pull the button to turn off the UPS output. Push the button to reset the circuit breaker.
3. **AC- AC LINE INDICATOR**
This green LED turns on when the utility AC is present.
4. **INV- INVERTER OPERATING**
The LED turns green when the UPS inverter is turned on. This LED normally turns on a few seconds after the AC line indicator LED and remains on during both utility and battery operation.
5. **ALM- ALARM STATUS INDICATOR**
This red LED turns on and a continuous audible alarm is sounded when the UPS is overloaded or has failed. Should this occur, check the load level and correct any overload condition if present. During this condition, UPS load outlets will be powered by filtered utility bypass power. Should the unit not be overloaded, call FALCON® support for further assistance..
6. **LOW BATT.- LOW BATTERY WARNING INDICATOR**
The red LED will turn on when the UPS is operating in battery mode and the low battery level warning point has be reached. Typically one minute of battery runtime remains after the LED turns on.
7. **OVERLOAD/ FULL LOAD/ 75% LOAD/ 50% LOAD-**
Adjacent to the red low battery LED is the green 50% load LED.
Adjacent to the green 50% load LED is the green 75% load LED.
Adjacent to the green 75% load LED is the yellow 100% load LED.
Adjacent to the yellow 100% LED is the red overload LED. All overload conditions must be corrected immediately.
8. **UPS ON/OFF SWITCH**
WARNING! Ths switch turns the UPS on and off. Turning this switch to the off position will trun off power to the connected load.

TYPICAL UPS REAR PANEL LAYOUT



9. **DB-9F CONTACT CLOSURE INTERFACE**
This connector gives access to the UPS contact closure status interface. Please reference page 8 of this manual for details.
10. Inlet for Input Line Cord on ED1000-1 only. Line cord permanently attached to ED1500-1 and ED2000-1.
11. **COOLING FANS (2)**
Cooling fans draw cool air from the outside of the rear panel and exhaust it out through slots in the UPS front panel. ALWAYS KEEP COOLING FAN AND FRONT PANEL VENTS CLEAR OF DEBRIS. DO NOT OPERATE THE UPS IN AN ENCLOSED SPACE.
12. **TEST JUMPER**
For test purposes only, donot remove

CHAPTER 4

DB-9 COMMUNICATIONS INTERFACE

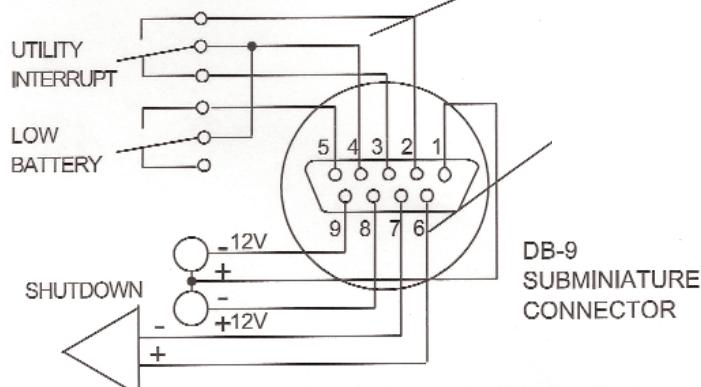
SIGNALS AND INTERFACING

The **FALCON®** ED unit is designed to be compatible with all sophisticated operating systems when they feature a Shutdown monitoring function. These signals are made available through a DB-9 subminiature, female connector at the rear of the unit. Interfacing cables are available. Below is a diagram of the 9-pin jack and its pin-out:

- 1 - **+12V SOURCE RETURN**
- 2 - **UTILITY INTERRUPT, Normally Open Contact**
- 3 - **UTILITY INTERRUPT, Normally Closed Contact**
- 4 - **COMMON, Contact Closures**
- 5 - **LOW BATTERY, Normally Open Contact**
- 6 - **AUTOMATIC SHUTOFF CIRCUIT (ASC)**
- 7 - **ASC RETURN**
- 8 - **+ 12VDC @ 30ma SOURCE**
- 9 - **- 12VDC @ 30ma SOURCE**

NOTES:

- 1. Contacts rated 2A @ 28VDC.
- 2. A +5 to +12VDC signal applied to pin 6 with respect to pin 7 for at least one millisecond when no utility power is present will cause the ED to shutdown. The current drawn is about 2ma @ 5VDC and 5ma @ 12VDC. The 12VDC source provided at pins 8 to 1 may be utilized for this function. Upon the return of utility power, restart is automatic.
- 3. NORMAL contact states are maintained with system power "ON" and the Inverter operational or with system power completely "OFF".



CHAPTER 5

OPERATION

The FALCON® ED unit is very simple to use.

1. Verify the power cord is plugged into the correct voltage power source.
2. Activate the power switch to the "ON" position.
3. The green AC LED illuminates.
4. The green INV LED illuminates.
5. Leave the power switch "ON" and open the input circuit breaker,. This will simulate a power loss & test battery operation.
6. The green AC LED will shut off.
7. An intermittent audible alarm will sound.

The system will continue to operate. If this were to continue long enough, the red LOW BATTERY light would illuminate, indicating that battery back-up time is ending and system shutdown is imminent. The intermittent alarm will become continuous at this point. The ED unit will automatically shut itself off to avoid excessive battery discharge. When power returns, normal operation of the UPS resumes without any operator adjustment.

The duration of actual battery back-up time and the low battery condition varies depending on the amount of load, charge on the battery, and condition of the battery. See SPECIFICATIONS Section for approximate hold-up times at 100% and 50% loads.

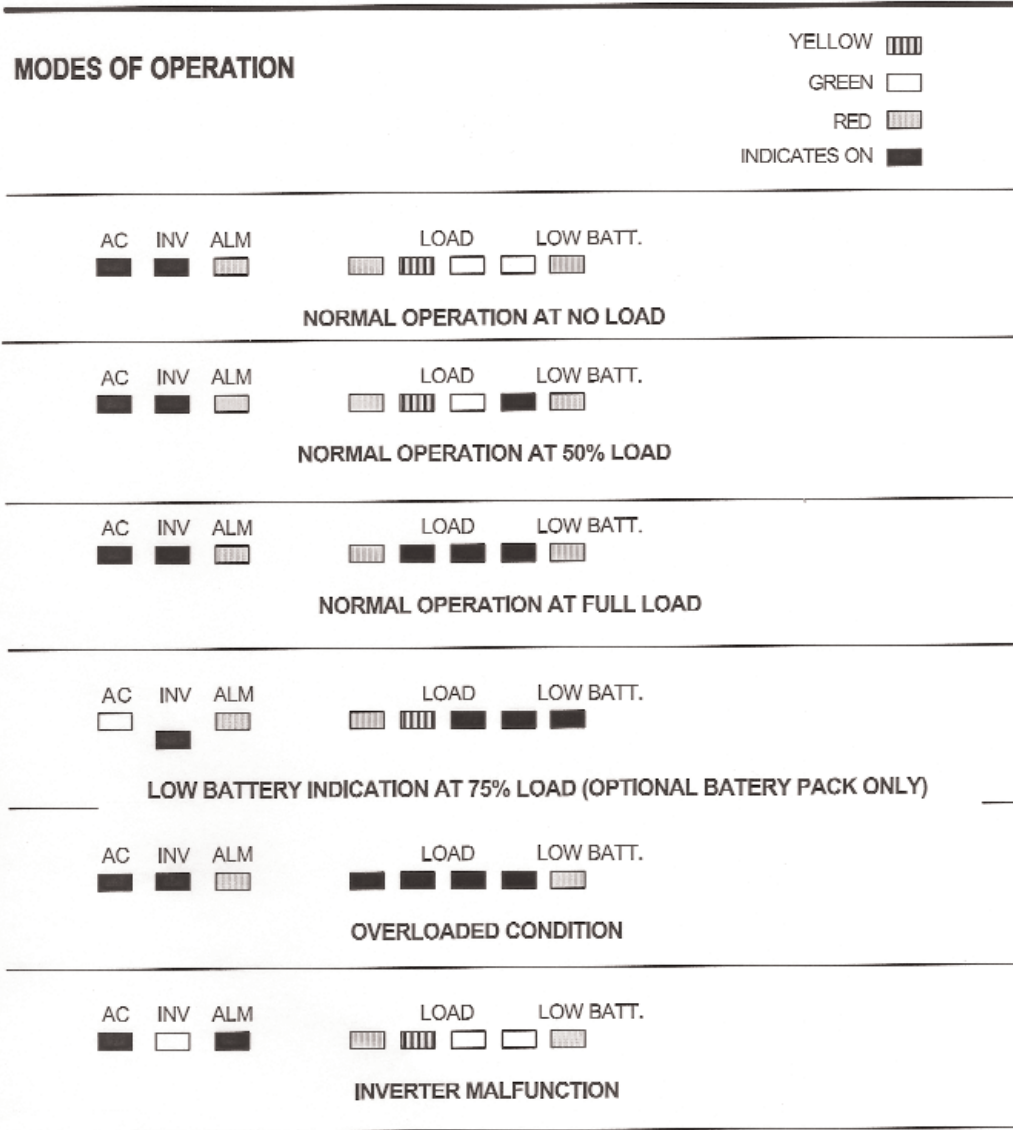
8. Reset the input circuit breaker and turn the power switch "OFF".
9. Turn off the devices you wish to plug into the UPS. Plug them into the outlets located on the rear of the UPS.
10. Activate the ED unit power switch to the "ON" position.
11. Turn "ON" each of your devices.
12. Some of the LOAD indicators may illuminate. The amount of load determines the actual number of indicators lit.
The bottom green L.E.D. signifies approximately 50% of load capacity. The second green L.E.D. represents approximately 75% of load capacity. If the yellow L.E.D. illuminates, full load has been achieved. If the red light illuminates, an OVERLOAD condition is present. If this situation continues for about 15 seconds, the unit will automatically shut off.

If the system overheats or the Inverter should fail, the unit automatically transfers the load to a filtered bypass line, sounds a continuous alarm and the red ALM light will illuminate.

To escape this condition, the problem must first be corrected then turn the UPS power switch "OFF", then back "ON".
 It is recommended that you leave the ED unit power switch "ON" at all times and switch your devices "OFF" individually. This will insure that your batteries are always at a maximum charged state.

WARNING

The power switch acts as a system ON/OFF switch. When this switch is turned "OFF", power is lost to the entire unit including all outlets at the rear of the UPS, since the battery circuit is also disabled.



CHAPTER 6

Maintenance & Technical Support

1. **Care & Maintenance**

Falcon® ED Series UPSs are designed to be maintenance-free.

They can be cleaned with a damp cloth or non-abrasive cleanser, providing the UPS is turned off and the input plug is disconnected from the utility source.

On a regular basis, check the vents to make sure they are kept free from accumulation of dust, dirt or lint.

2. **Battery Life vs. Temperature**

For full battery life, keep the UPS close to an ambient temperature of 77°F.

The batteries should never be exposed to temperatures below 40°F and above 104°F

3. **Battery Replacement**

This UPS contains sealed maintenance-free batteries (VRLA). When situated in a typical office environment, with the proper charging and limited cycling, these batteries can last many years. We recommend that the batteries be replaced every three years.

WARNING

Never attempt to service batteries. High voltage exists within the unit, which could cause electrical shock. **Servicing of batteries should be performed or supervised by personnel knowledgeable of batteries and the required precautions.** Keep unauthorized personnel away from batteries.

When replacing the UPS batteries, use the same number and type of batteries.

NEVER

A. **NEVER** dispose of batteries in a fire, as batteries will explode.

B. **NEVER** dispose of used batteries or the UPS in the trash or landfill as it is against federal and state laws. **The UPS and Batteries must be recycled.**

For UPS and battery recycling information, please contact our service department for the name and address of the nearest battery recycling facility.

C. **Spent batteries must be recycled in accordance with all Federal, State and local laws. To locate a recycling center near you contact the Falcon service department.**

CAUTION

A. Do not open or mutilate the battery or batteries. Released electrolyte is harmful to the skin and eyes. It may be toxic.

B. A battery can present a risk of electrical shock and high short circuit current. **REFER ALL BATTERY SERVICING OR REPLACEMENT TO A QUALIFIED SERVICE TECHNICIAN. UNTRAINED PERSONNEL SHOULD NEVER ATTEMPT BATTERY REPLACEMENT.**

The following precautions should be observed by a qualified technician when working with batteries.

1. Remove watches, rings, or other metal objects.
2. Use tools with insulated handles.
3. Wear rubber gloves and boots.
4. Do not lay tools or metal parts on top of batteries

4. **Storing the UPS and Batteries**

Should you need to store the UPS for a long period, fully recharge the battery just prior to storage and recharge the battery every 6 months by plugging the UPS into a power outlet and turning the UPS on. It is recommended that the batteries charge for 24 hours after long-term storage.

5. **FCC**

This equipment generates and uses radio frequency energy and if not installed and used properly in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. All models covered in this manual have been tested and found to comply with the limits for a Class A computing device, in accordance with the specifications in FCC regulations, Part 15, Subpart J, which are designed to provide reasonable protection against such interference.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- a. Reorient or relocate the receiving antenna.
- b. Increase the separation between the equipment and the receiver.
- c. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- d. Consult the dealer or an experienced radio/television technician for assistance.

6. **Technical Support**

Your FALCON® Electric ED Series UPS is backed by one of the finest customer service teams assembled. Write, Call, Fax or Email should you require technical assistance or service.

FALCON ELECTRIC, INC.
5116 Azusa Canyon Road
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Service 800.842.6940
Email: service@falconups.com
WWW.FALCONUPS.COM

Should service be desired, you must first obtain a Return Material Authorization number (RMA) and return shipping instructions from our customer service department. Please have your UPS model, serial numbers and date of purchase on hand prior to the call. This information is located on the identification label on the rear panel of the unit. This information is essential in retrieving your unit's historical records.

The RMA number issued must appear on the outside of the shipping carton. The original shipping container must be used when returning any ED Series product. Falcon® Electric will not assume any responsibility for shipping damage. In the event of shipping damage you will be charged for repairs due to the damage.

All units must be returned prepaid. The address and shipping instructions will be given to you at the time the RMA is issued.

7. **Requesting Technical Information or Support.**

You may request technical information or support by Email or telephone.

Please send your technical or support questions by Email to:

SUPPORT@FALCONUPS.COM

You may contact a FALCON support engineer directly by calling the FALCON support line between 9:00 am and 4:00 pm PST.

626.962.7770

8. **FALCON Web Support**

Product data sheets, specification and owner's guides are available in Adobe .PDF format on our corporate website.

WWW.FALCONUPS.COM